



## Case study:

### JD Williams



Cloud Business worked with JD Williams to identify Office 365 as a suitable product choice for their migration from Lotus Notes.

JD Williams is an exciting, fast growing fashion business that operates a number of brands selling through catalogue and online stores.

#### Snapshot

- Lotus Notes Migration
- Cloud Discovery Workshops
- Office 365
- Minimal Downtime
- Enterprise migration tools
- Modernised end-user IT experience
- User Adoption Training

## What did JD Williams want to achieve?

Beyond email JD Williams was looking for a way to collaborate and work smarter. Cloud Business were asked to engage in our Discovery and Planning phase which includes user and technical workshops, planning and data gathering.

## How did we help them succeed?

A series of planned user communications started the process leading up to the migration batches, to provide readiness and training for colleagues.

Over a period of weeks the staff mailboxes were transitioned successfully from Lotus Notes to Office 365 with minimum downtime and access to all emails throughout the process.

## Where JD Williams happy with the result?

JD Williams opted for a fully managed migration, in which Cloud Business provided the majority of the services. This resulted in:

- Full Discovery and Planning
- User Experience led approach
- Minimal Downtime
- Enterprise migration tools

## A final word about Cloud Business

We create transformative IT technology solutions that give our customers the protection and freedom to become the business they want to be.

Over 20 years of experience in the delivery of IT Support and project services to recognised UK and global brands on a 24 x 7 x 365 basis.

Highly accredited to SDI4\* (one of only two companies globally), ISO 27001 and ITIL standards.

Learn more about us at [www.cloudbusiness.com](http://www.cloudbusiness.com).

For further information on how Cloud Business can support your migration to Office 365, please contact us at [hello@cloudbusiness.com](mailto:hello@cloudbusiness.com), or talk to us on 0845 680 8538.