



Case Study:

Climate KIC



Climate-KIC

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Climate KIC are Europe’s largest public- private innovation partnership focused on climate change, consisting of dynamic companies, the best academic institutions and the public sector.

Snapshot

- Not for profit
- 200 + users
- ICT transformation project
- Windows 10
- Office 365
- Microsoft Intune
- Azure
- 365 Managed Service
- 1st, 2nd & 3rd line service desk

What did Climate KIC want to achieve?

Climate KIC was originally aligned to a number of universities through Europe, using these organisations' IT. As part of Climate KIC becoming its own entity, they were establishing themselves as their own organisation requiring their own ICT Infrastructure for laptops, files, email, VOIP and connectivity.

How did we help them to succeed?

Cloud Business proposed a server less infrastructure, using Windows 10, Office 365 and Windows Intune. This approach allowed for direct SSO to Office 365 from Windows 10.

Cloud Business managed a series of project streams to facilitate the migration from hosted Exchange to Office 365, provisioning new equipment and training to users as part of their transition from the universities.

The project crossed a number of technologies and time zones which required close project management from our team. User feedback has been very positive.

Climate KIC's 365 estate is managed by Cloud Business and end-users can access 1st, 2nd & 3rd line IT support via a branded self-service portal, dedicated telephone line and email.

Were Climate KIC happy with the outcome?

Climate KIC now have a fully secure, managed IT solution on which to grow their business.

As it is based on Office 365, Azure, Intune and Windows 10 there is plenty of opportunity for innovation for the future. Users can securely connect to important information from any device, anywhere in the world.

"We needed an innovative and high quality solution that would grow with us. Cloud Business led us through the process and provided excellent support." Lisa Bozek, Climate KIC

Cloud Business continues to help Climate KIC innovate and end-users get the most out of their technology through our 365 Managed Support.

A final word about Cloud Business

We create transformative IT technology solutions that give our customers the protection and freedom to become the business they want to be.

Over 20 years of experience in the delivery of IT Support and project services to recognised UK and global brands on a 24 x 7 x 365 basis.

We are highly accredited to ISO 27001 and ITIL standards.

Learn more about us at www.cloudbusiness.com.

For further information on how Cloud Business can support your users and IT team with modern workplace solutions, please contact us at hello@cloudbusiness.com, or talk to us on 0845 680 8538.