

Case study:

Argos

To support Argos' Office 365 migration, Cloud Business helped 50,000 users get access to relevant content for self service just-in-time training on all of Office 365.

Argos, part of Home Retail Group, is the market leader in home and general merchandise retailing. Offering over 33,000 products and growing through stores, online and TV channel.



Snapshot

- Full Discovery and Planning
- User Experience led approach
- Minimal Downtime
- Enterprise migration tools
- Office 365 adoption
- Over 1,200 videos delivered from the cloud



What did Argos want to achieve?

Home Retail Group were moving to Office 365 and needed a solid video training platform to allow them to reach their 50,000 users with relevant content for self service just-in-time training on all of Office 365.

How did we help them succeed?

Having listened to the requirements, we were pleased to propose the Cloud Video Learning platform.

With over 1,200 short and targeted videos covering Outlook, Office, Yammer, Lync, OneDrive and more it was a perfect fit for the team. All the content is stored in the cloud, with the ability for Argos and Homebase to add their own content and make their own courses.

All with great statistics and visuals to measure the usage and topics being accessed by the company.

Features of the Video Training:

- Over 1,200 videos delivered from the cloud
- Surfaced in SharePoint
- Delivered in days
- Over 50.000 users

Where Argos happy with the result?

Within a very short space of time Argos and Homebase were able to publish relevant training to their entire business reducing the need for 'fixed' content webinars or expensive training sessions.

A final word about Cloud Business

We create transformative IT technology solutions that give our customers the protection and freedom to become the business they want to be.

Over 20 years of experience in the delivery of IT Support and project services to recognised UK and global brands on a $24 \times 7 \times 365$ basis.

Highly accredited to SDI4* (one of only two companies globally), ISO 27001 and ITIL standards.

Learn more about us at www.cloudbusiness.com.

For further information on how Cloud Business can support your migration to Office 365, please contact us at hello@cloudbusiness.com, or talk to us on 0845 680 8538.



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