



# Fortinet Managed Service

## Stay safe with continuous and proactive monitoring of your Fortinet firewall estate.

Monitoring and managing your Fortinet firewall estate is complex and time consuming. It requires specialist expertise to stay ahead of **evolving cyber security threats**; and sufficient internal resource to optimise and proactively monitor your security systems, and respond appropriately to incidences.

Few organisations can afford to ignore this critical factor in your security toolkit. The cost of a data breach including remediation and potential reputational damage can be significant; and increasingly stringent data protection regulations can result in considerable penalties for non-compliance.

That's why many of our customers utilise our Fortinet managed firewall service. While your team focus on their core competencies, our Network Security Experts take care of this critical job.

Cloud Business's Fortinet Managed Service provides continuous and proactive monitoring of your firewall estate and a rapid response to threats, performance issues and other incidents that can damage your business.

### Our Managed IT Services

Cloud Business Managed Support includes:

- ITIL award-winning service desk
- NSE qualified consultants
- Service desk portal, email & telephone support
- Full escalation to Fortinet for complex issues

### Monitoring & Reporting

- Proactive monitoring of Fortinet firewall(s)
- Threat Watch

- Policy Violation Alerts
- Scheduled reporting on activity & threat analysis

### Configuration

- Firewall configuration
- Assistance and guidance on day to day Firewall changes
- Firmware updates & regular configuration backup

### Managed Service Options

- 8 x 5 SLA
- 24 x 7 SLA
- Scheduled Firewall Review
- Advanced Warranty Replacement with engineer to site
- Virtual SOC Service

### Why Cloud Business?

Cloud Business are one of only a few companies in the UK with Fortinet Expert Partner status.

*"Our focus is on helping our clients identify and understand security risks and deploy the right solutions to protect their infrastructure and business. Our Network Security Experts and tailored managed services protect your business, reduce costs and give you peace of mind."*

Lee Duke, Director of Security

Speak to our team to discuss how we can support your organisation:

[Book a discovery call >](#)