



Case study:

Little Heath School



Little Heath School wanted to equip its new Media Studies ICT suite with Apple Macs commonly used in the workplace. This was an opportunity to integrate the Apple and Microsoft environments under the management of Cloud Business: ensuring students can work in an integrated domain environment.

Little Heath School is a large comprehensive secondary school located in the Reading suburb of Tilehurst, Berkshire. The school has specialisms in Science and Mathematics and has a co-educational 11-18 community with approximately 1,650 students on roll, over 300 of which are in the Sixth Form.

Snapshot

- Integrated Apple Mac Solution for Media Studies
- 48 Media iMac Clients
- Dual Backup Solution
- Mac Pro Server
- Collaboration Tools
- High Performance Storage & Networking
- Virtual Scratch Disks
- EnhancedAD Active Directory Integration
- Mac Technical Support
- Fully outsourced ICT service

What did Little Heath School want to achieve?

Little Heath planned to open a new sixth form centre which was due to house two ICT suites to be used by the media studies department. To ensure that students had access to the technology and applications they were most likely to encounter in the workplace the SLT had expressed a desire to equip the department with Apple Macs.

The School already had several Macs which had been supplied and supported by an independent third-party provider. It was felt that with the proposed growth in Apple real estate that it was appropriate to integrate the Apple and Microsoft environments under the management of the Cloud Business's fully outsourced ICT service.

This would allow performance of the school's Mac facilities to be managed to a high standard and for the Student to work within an integrated domain environment.

How did we help them succeed?

As the incumbent ICT support partner, Cloud Business approached Counterpoint to assist with the project by providing Apple solutions, services and support in partnership with the Cloud Business Service Team structure. Counterpoint's ability to deliver a robust Apple solution which was fully integrated with the Microsoft environment and the Cloud Business Managed Service was a critical factor for success.

Counterpoint worked closely with Cloud Business to design a comprehensive Mac solution for the two new Media suites. Students would login with their standard username and password and have access to their network home folders, printing services and secure Internet access.

Mac Media projects would be held on high performance storage using EnhancedAD Virtual Scratch Disks, ensuring students would be able to access their work from any Mac and that were files would be backed up via a robust dual backup solution.

Counterpoint also provide technical support services, liaising with Cloud Business engineers, and also work directly with teaching staff to ensure prompt support and optimisation of the solution for teaching and learning.

Where Little Heath happy with the result?

The two Media Suites in Little Heath School's new Sixth Form Centre have exceeded expectations. Students and staff have benefited from using high performing, industry standard solutions which are robustly supported. Centralising responsibility for support has been a huge success.

A final word about Cloud Business

We create transformative IT technology solutions that give our customers the protection and freedom to become the business they want to be.

Over 20 years of experience in the delivery of IT Support and project services to recognised UK and global brands on a 24 x 7 x 365 basis.

Highly accredited to SDI4* (one of only two companies globally), ISO 27001 and ITIL standards.

Cloud Business is present on the G-Cloud 12 frameworks.

For further information on how we can help you, please get in touch.

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