



Case Study:

Coleg Gwent

Email security solution to meet the increase in targeted attacks on the education sector.

Coleg Gwent is the largest further education college in Wales, with campuses across the former county of Gwent. It has 26,000 users ranging from secondary school leavers to mature students and staff.

Cloud Business has a long-standing relationship with Coleg Gwent. We've worked on a variety of projects including security, networking and WiFi deployments since 2007.



Snapshot

- Education
- 26,000 users
- Libraesva ESG email security solution
- Comprehensive multi-layered ESG platform.
- Advanced URL and document scanning
- Inbound and Outbound email protection
- Phishing, Spoofing and BEC protection
- Email continuity in the event of any downtime to O365
- Granular reporting and visibility of rationale used to block each email
- Efficient and user-friendly quarantine management.
- ESG and encryption services in a single solution
- Significantly reduces management overheads
- Increased safeguarding controls
- Project management by Cloud Business

What did Coleg Gwent want to achieve?

With the increase in volume and sophistication of cyber-attacks targeting the education sector, Coleg Gwent required a comprehensive email security solution to protect against zero-day threats and phishing attacks.

It was critical that the solution utilised innovative URL and document scanning to disarm harmful content from reaching users and could detect stealthy and evasive techniques used by malicious actors.

Coleg Gwent needed greater visibility and granularity of reporting to assist administrators when investigating and troubleshooting email related issues – providing detail of the rationale to block each email.

The ability to simplify the end-user quarantine management process – to reduce overheads on IT admins and allow users to self-service and release their own spam – was also a key requirement for the college.

Achieving GDPR compliance was also essential whilst providing additional capabilities to increase safeguarding controls for their users.

How did we help them to succeed?

Coleg Gwent's IT Director, Evan Smith, had identified Libraesva ESG as a potential solution and, as Libraesva partners, Cloud Business was invited to tender. Our history with Coleg Gwent and project management track record, resulted in Cloud Business being selected to replace the incumbent email security platform with Libraesva ESG.

Working with all parties Cloud Business' project management team kept the deployment aligned, meeting all requirements and deadlines. Over 20,000 users were successfully configured and migrated within two weeks, against the project plan, ensuring Coleg Gwent quickly benefited from a multi-layered security platform that integrates seamlessly with O365 and Exchange.

Ian Douglas, Account Director of Cloud Business says, "We've worked with the team at Coleg Gwent for a number of years and it's always very competitive for major projects. What made winning this tender all the more rewarding was the glowing feedback from the college. With 20,000+ users successfully configured and migrated within 2 weeks is testament to Libraesva as a technology and our team as a whole."

Were Coleg Gwent happy with the outcome?

As a trusted IT provider, Cloud Business was able to give Coleg Gwent the assurance that the Libraesva ESG solution would meet its requirements and the migration would be handled seamlessly.

"Cloud Business' history with Coleg Gwent gave us confidence that the product would provide the additional layers of protection we need for a large, multi-site, further education college. Project Manager Jeremy Richmond ensured a smooth migration and I highly recommend both Libra and Cloud Business to others in the education sector." Evan Smith, IT Director, Coleg Gwent

Learn more about us at www.cloudbusiness.com.

For further information on how Cloud Business can support your cyber security strategy, please contact us at hello@cloudbusiness.com, or talk to us on 0845 680 8538.