

Managed Firewall Services

Stay safe with proactive & continuous monitoring of your firewall estate

A firewall doesn't stop you getting hacked. It's the people who deploy that firewall and manage it that prevent data breaches.

Firewalls are a fundamental building block in a successful defence-in-depth security strategy for all organisations. However, as with all Security technology, it is only effective if the technology is managed, monitored and maintained to the highest level, and consistently so.

These technologies must be provisioned, deployed, upgraded, patched, and most importantly, monitored at all times. Security policies and configurations must be kept current to ensure that access controls keep pace with evolving business needs.

Our approach to firewall management includes Incident and Event Monitoring & Management. As part of our solution, an Event Processor will be installed on site reporting to Cloud Business' **Security Operations Centre** where all incidents are logged for accurate remediation.

Managed Firewall Services includes:

- Device provisioning and deployment
- Device upgrades and configuration management
- Monitoring the environmental of the firewalls
- Change management (monitor & manage rule changes)
- Firewall patch notifications and installs
- Security log management
- Proactive threat management
- Configuration backup of device
- 24x7x365 management & monitoring

Solution benefits

- Reduction in the number of incidents
- Robust SLA's
- Activation & management of all functionality
- Rules based management
- Hardware health monitoring & alerting
- Vendor agnostic
- Improved cost control
- Single point of contact
- Peace of mind

Support

- 24/7/365 service desk portal, email & telephone support
- Management escalations (pre-defined)
- Remote diagnostics
- Remote support
- ITIL award-winning service desk
- NSE qualified consultants
- Full escalation to your firewall(s) vendor for complex issues

Reporting

- Incidents reports
- Detailed activity reports
- Executive reports
- Customised reports

Cloud Business' Managed Firewall Services offer a holistic management solution for third-party firewall technologies.

Speak to our team to discuss your requirements in more detail.